



ComfortTalk.com has a new look!

With enhanced navigation and more comprehensive access to our work and documentation, we believe this new website version is a much-improved experience! We hope you enjoy the design; let us know what you think!

[LINK HERE](#) to the new website.



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What is Comfort Talk®?

Comfort Talk® is an innovative, research based, drug-free method for front line providers to reduce patient pain and anxiety from the waiting room to the exam table, while improving patient satisfaction, operational efficiency and staff resilience.

WHY BUY?

Siemens Healthineers PEPconnect Adds Comfort Talk®

We are very excited that our Comfort Talk® Level 1 Training course is now available on the Siemens Healthineers PEPconnect.



PEPconnect is a personalized online education experience designed for healthcare professionals with over 14,000 learning activities designed to increase competency, efficiency, and productivity. Siemens Healthineers is a leader in medical technology, constantly innovating its portfolio of products and services in its core areas of diagnostic and therapeutic imaging and in laboratory diagnostics and molecular medicine. Siemens Healthineers enables healthcare providers worldwide to increase value by empowering them on their journey towards expanding precision medicine, transforming care delivery, improving patient experience and digitalizing healthcare. You and your colleagues can now access our course directly through PEPconnect!

If you have Siemens equipment at your practice, please check with your institution to participate in PEPconnect.

Isabel Nieto Alvarez, Senior Key Expert at Siemens Healthineers and Chair of Digital Health at the Friedrich Alexander University of Erlangen-Nuremberg featured Comfort Talk® in a presentation she gave at the European Congress of Radiology under the Patient Experience. See more [HERE](#).

Department of Veterans Affairs Medical Centers' New Hypnosis Training Program

This past February, Dr. Lang participated in the creation of the VA's new hypnosis training program. Featured in the Basic Skills segment of the training was a well-received video segment with Dr. Lang, which you can view below. See the video [HERE](#).



Enhanced Focus on Dentistry

In dentistry, anxiety very often can interfere with the smooth progression of care. Because of that, we are adding Dentists and Dental Professionals to our focus. We completed our clinical trial at Tufts University School of Dental Medicine. Our paper on the results was just published and ([HERE](#)) shows that our Comfort Talk® Pro app significantly reduces pain and anxiety in the dental waiting room.



Also, as part of our efforts to help more dental professionals, we have teamed with Howard Farran's Dentaltown to bring you a quick way to acquire CE Credits and improve your patients' experience. Our program focuses on establishing rapport with patients, understanding how to avoid increasing anxiety and pain, and more. [CLICK HERE](#) for more info.

Pediatric Care Clinical Trial

Jacqueline Viegas, RN and Kyle Runeckles, MSc, and Elvira V. Lang, MD, PhD, presented the data from a clinical trial at Toronto's Hospital for Sick Children as part of RSNA 2020 this past November. The slides for the presentation, "The Impact of Scripted Hypnotic Language on Anxiety Levels and Procedural Experience in the Pediatric Catheterization Suite: A Prospective Randomized Controlled Trial" can be viewed [HERE](#).



Who Uses Comfort Talk®?

Imaging Centers
Dental Practitioners
Surgical Centers
Health Care Professionals

Catherization Laboratories
Endoscopy Suites
Anesthesia Departments
Pediatric Care Providers



Enhance your practice, further your work enjoyment, and earn valuable continued education credits with our Comfort Talk® courses and products. We offer continued education credits for Dental professionals through the American Dental Association, for Nurses through the California Board of Nursing, for Psychologists and Social Workers through Commonwealth Seminars, and for Radiology professionals through ASRT.

[Learn more about earning CE credits](#)