

## UF Health Cancer Center Grand Rounds Presents

## "Using comforting language to improve the patient experience and clinical throughput in cancer care settings"



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> Wednesday, January 13, 2015 12:00 – 1:00 pm Communicore C1-4

Videostreaming

## **LEARNING OBJECTIVES:**

Upon completion of this activity, participants should be able to:

- 1) Identify drivers of patient satisfaction and positive patient experiences
- 2) Assess the effect of word choices on patients' pain, anxiety, procedure-related complications, and clinical throughput
- 3) Experience and learn one rapid technique to decrease distress in clinical settings

## **Speaker Disclosure:**

Dr. Lang has disclosed that an SBIR-NIH grant was awarded to her company Hypnalgesics, LLC d/b/a Comfort Talk and is the owner of Comfort Talk. No one else in a position to control content has any financial relationship(s) to disclose.

**Accreditation:** The University of Florida College of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

**Credit:** The University of Florida College of Medicine designates this live activity for a maximum of 1 *AMA PRA Category 1*  $Credit^{TM}$ . Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Section # 6199, 6200